Building User Interfaces Design Paradigms in Interaction Design Professor Bilge Mutlu

What we will learn today?

- >> What is interaction design?
- >> Design paradigms
- >> Design patterns & languages

TopHat Attendance



TopHat Questions

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What is interaction design?

Interaction Design

Definition: Defining behaviors for a system that engages the full spectrum of its user's perception, cognition, and movements.

Differs from visual design in its closer and more complex relationship to user behavior and context.

Example: visual designers do not think about navigation models!

Five Dimensions of Interaction Design¹

- 1. **1D**: Words
- 2. **2D**: Visual representations
- 3. **3D**: Physical objects and space
- 4. **4D**: Time
- 5. **5D**: Behavior

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¹Interaction Design Foundation

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OF INTERACTION DESIGN

INTERACTION DESIGN INTERACTION-DESIGN.ORG

Interaction Design Paradigms

What is a Design Paradigm?

Definition: An archetypal solution or an approach to solving design problems.

Historical Interaction Design Paradigms

- 1. Implementation-centric
- 2. Metaphoric
- 3. Idiomatic

Implementation-centric Design

Definition: Interaction design maps directly to how system functions are implemented.

Pros & Cons of Implementation-centric Design

Pros:

- 1. Very easy to build, easy to debug, easy to troubleshoot Cons:
- 1. Requires learning how the functions work
- 2. Requires skills in using the functions
- 3. The system cannot perform high-level actions

Source^{2 3}



²<u>Hardinge</u>

³Entrepreneur Magazine

Metaphorical Design

Definition: Following a real-world metaphor that users are expected to be familiar with

Metaphorical designs "jump-start" user mental models, rely on their existing knowledge of how things work in the real-world, and thus eliminate learning.

Source⁴



⁴Wikipedia: <u>Magic Cap</u>

Source⁴⁵



⁴Wikipedia: <u>Magic Cap</u>

⁵NN Group: <u>The Anti-Mac Interface</u>

Source⁶





⁶UX Planet: <u>Metaphorical Design</u>



Source⁷

76 Synthesizer 0



⁷ Apple App Store: <u>76 Synthesizer</u>







AND REDESIGN FOR APPLE WATCH



Pro Tip 1: Metaphors use a familiar model from another domain (e.q., building vs. computer windows); analogues are similar to models in the same category (*e.g.*, physical cards vs. e-cards).

Pro Tip 2: Metaphors can be applied at different levels of abstraction.

Pro Tip 3: Mixed metaphors bring together models from different domains in a single design.

Global Metaphor⁸

Definition: A *global metaphor* provides a single, overarching framework for all the metaphors in the system (*e.g.*, Magic Cap).

Pros: They work well in expert interfaces where the interface simulates a real-world system.

Cons: inability to scale; lack of familiar real-world system for entirely new capabilities; cultural differences; inability to adapt as capabilities evolve

⁸Cooper et al., 2014, About Face

Idiomatic Design⁹

Definition: Building dedicated, highly expressive interaction capabilities that users must learn.

Mapping cursor movements on a screen to mouse movements is an extremely successful example.



⁹Image Source

1011



¹⁰ Image Source

¹¹Image Source

Developing Idioms¹²

In designing idioms involve, three elements are established:

- 1. **Primitives**: atomic actions, e.g., point, click
- 2. **Compounds**: complex actions, e.g., double-click
- 3. **Idioms**: higher-level elements, e.g., deleting text



Complex actions (double-click, text selection)

¹²Cooper et al., 2014, About Face

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Idioms

Compounds

Primitives

Atomic actions (point, click, keypress)

TopHat Quiz



Hands-on Activity

Metaphorical and Idiomatic Design

Affordances

Affordances

Definition: The perceived properties of a design element that give clues about how to interact with it. Designers have borrowed the concept from ecological psychology.

Theoretical Roots: James Gibson (1977, 1979) suggested that the human environment is structured in a way that communicates action possibilities through affordances.



Affordances in Design

Perceptible affordances enable users to intuitively recognize actions that are possible with interface elements.¹³

Affordances can also be hidden and false.



¹³ Figure: Gaver, 1991, *Technology Affordances*

False Affordances: There is perceptual information, but no affordance or incorrect affordance.







Hidden Affordance: There is no perceptual information, but there is (idiomatically designed) affordance.



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Perceptible Affordances: The perceptual information and the affordance are both present.

Hands-on Activity

Affordances

Design Patterns & Languages

(More on them later)

Design Patterns

Definition: A design pattern is a general, reusable solution to a commonly occurring problem within a given context.

Originally developed by Christopher Alexander (1977; *A Pattern Language*) to address problems in architecture and city planning.¹⁴

¹⁴ <u>Smart Cities Dive</u>

Design Patterns in UX

In the last decade, designers have also developed and refined patterns for overall structure and organization, components and controls.¹⁵

¹⁵Neil, 2010, <u>12 Standard Screen Patterns</u>

Master/Detail

Column Browse

Palette/Canvas

Source¹⁶

¹⁶Neil, 2010, <u>12 Standard Screen Patterns</u>

Pros & Cons of Design Patterns

Pros:

- 1. Reducing design time and effort
- 2. Improving the quality of design solutions
- 3. Establishing familiarity across systems
- 4. Providing a baseline or state of the art

Pros & Cons of Design Patterns, Continued

Cons:

- 1. Not every design problem will warrant a pattern
- 2. Patterns may not exist for new design spaces

Design Languages

Definition: A vocabulary of design elements that are repeatedly applied to interaction design problems.

Non-digital example: NASA Graphics Standard Manual.¹⁷

National Aeronautics and Space Administration

 $^{17}\,NASA$

NASA Uniform Patches

Personnel identification is an important facet of the NASA identification program. An embroidered patch incorporating the logotype is available for application on a wide variety of uniforms and clothing. Two patch designs, shown to the right, are available.

For general personnel, a white patch with a NASA Red logotype is available. This achieves the simplest and most effective identification on various types hardhals, and helmets. A 7" wide and colors of olothing that may include (17.8 cm) logotype may be embroi-other badges or name tags. The patch and helmets. A 7" wide (17.8 cm) logotype may be embroi-dered in NASA Red decal of the logotype comparable position on garments without pockets. On a blazer (fig. e), the left breast pocket.

To distinguish emergency/security personnel (security guards, firemen, etc.) a distinctive NASA Red patch with a white border, white logotype and the installation identification in black is available. The name of the emergency/security service (i.e. Fire Department) appears in white centered within a smaller black patch that is positioned %" (.9 cm) under the red patch. This configuration is worn on both shoulders of the uniform, on both shirts (fig. f) and outer-jackets. A light blue shirt and hat with dark blue trousers or skirt is recommended.

rgancy/security patches

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