

Human-Computer Interaction

Course

Introduction

Professor Bilge Mutlu

Today's Agenda

- » Topic introduction
- » HCI research at Wisconsin
- » Course introduction

Instructional Team

Instructor: Bilge Mutlu

*Professor of Computer Science, Psychology,
& Industrial Engineering*

Director of People and Robots Laboratory



PhD, 2009, Carnegie Mellon University

bilge@cs.wisc.edu, <http://bilgemutlu.com>



Instructional Team

TA: Dakota Sullivan

Second year graduate student

Department of Computer Sciences

CS-770 Veteran



*How about you?
Give us your name, program, year.*

What is this course about?

Human-Computer Interaction

effects of computers

design

evaluation

could be data driven

What does HCI mean to you?
Who can give a definition?

data on users for optimization

understanding interactions

improving interfaces

communication

two way

Different Perspectives

Design

Implications

I want to design a computer system and need to know what to design.

Evaluation

I have designed a computer system and would like to understand whether it is any good (for people).

Understanding

Impact

I would like to understand how a computer system that I designed affects people's lives.

Societal Change

I would like to understand how a computer technology affects society at large.

Definitions

“...a discipline concerned with the design, evaluation and implementation of interactive computing systems for human use ~~and~~ with the study of major phenomena surrounding them.”

— ACM

design
building
evaluated

product
practice

research

↓
knowledge

research

science

Where does HCI fit within Computer Science?

1



¹Image sources: [1](#), [2](#), [3](#), [4](#), [5](#), [6](#)

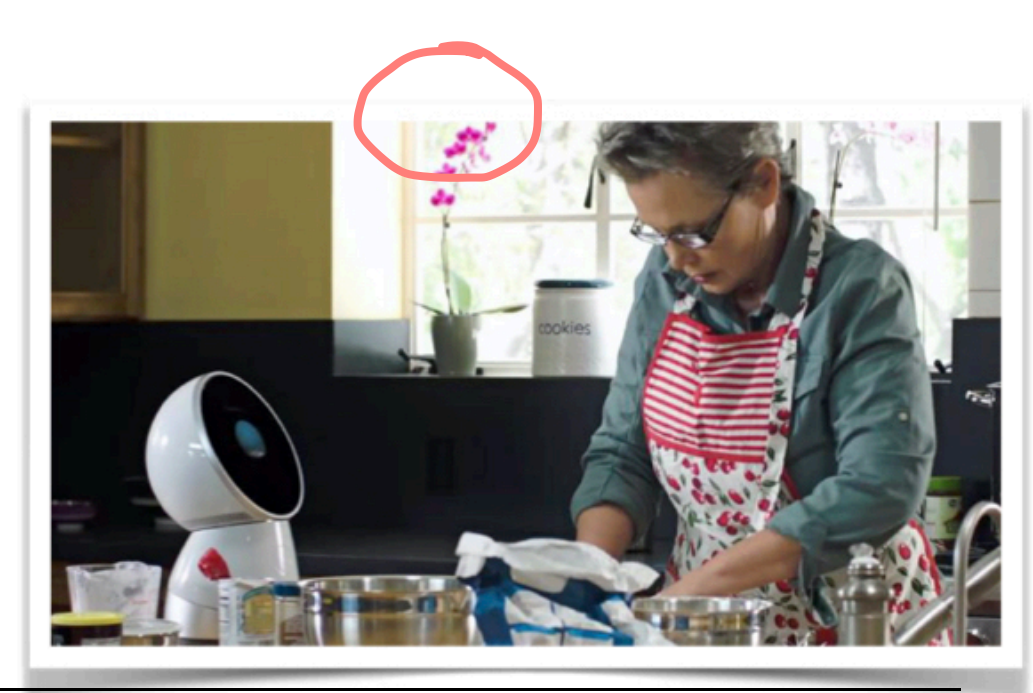
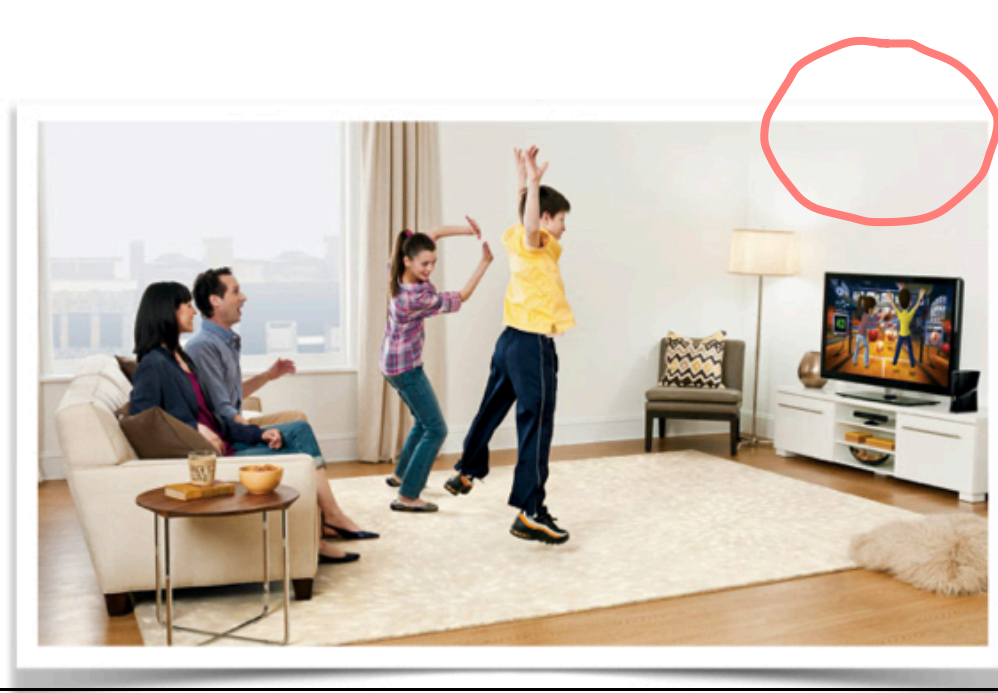
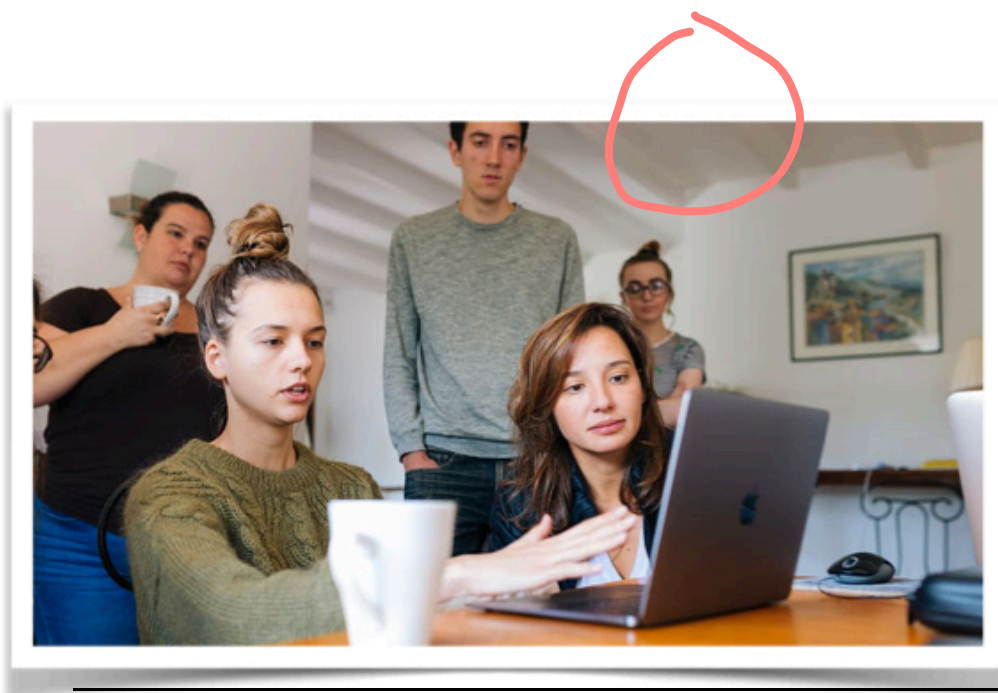
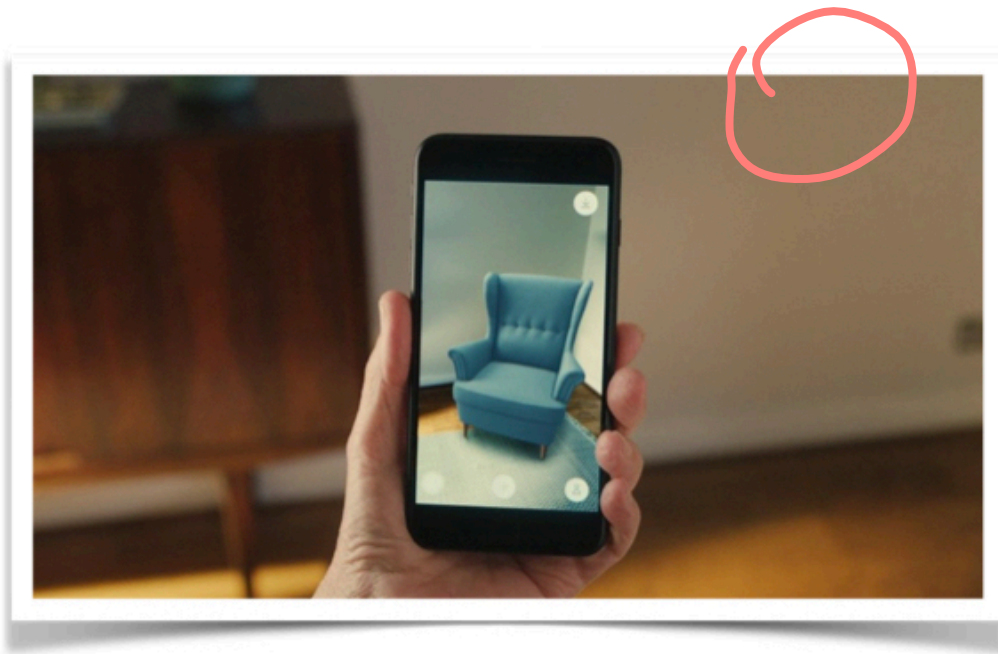
What's missing here?

#1 “The old computing is about what
computer can do, the new computing is
about what people can do [using the
computer].”² #2

— Schneiderman, 2002



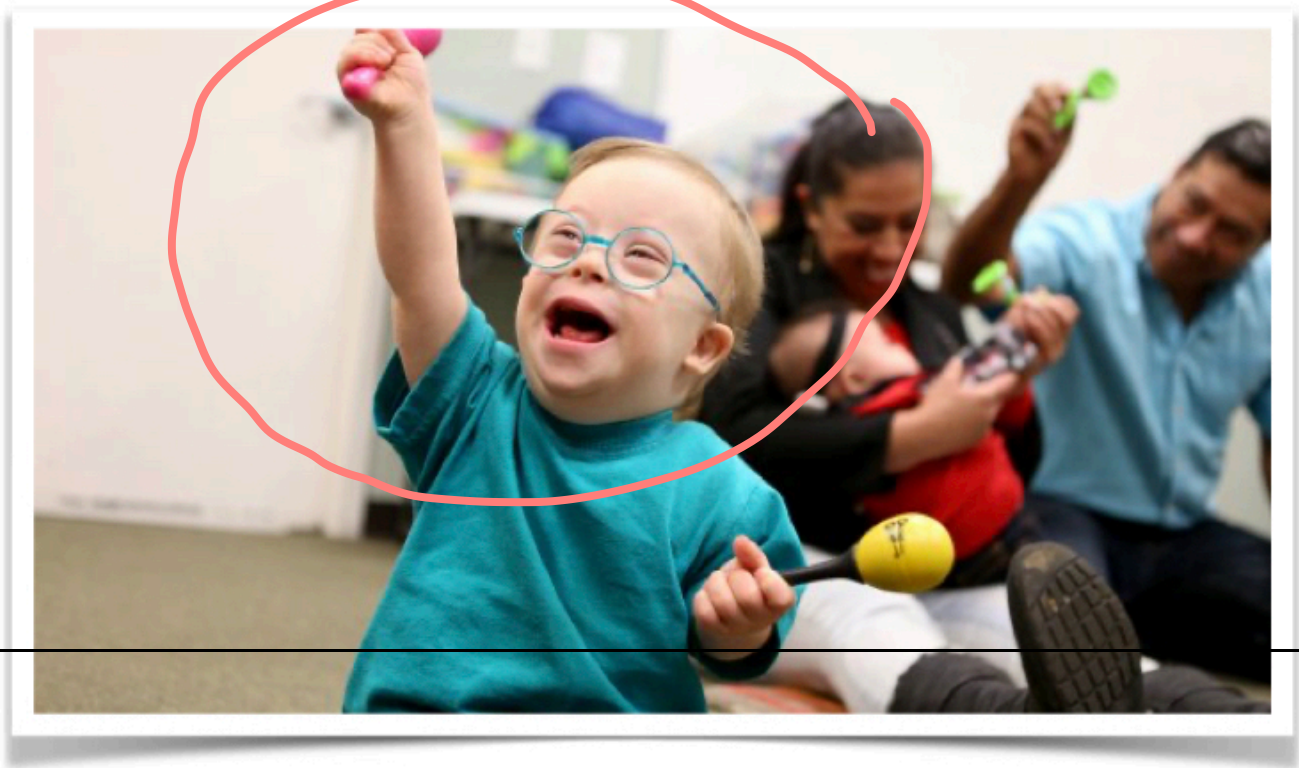
²Image source



³Image sources: 1, 2, 3, 4, 5, 6

*Where does HCI fit within psychology/
education?*

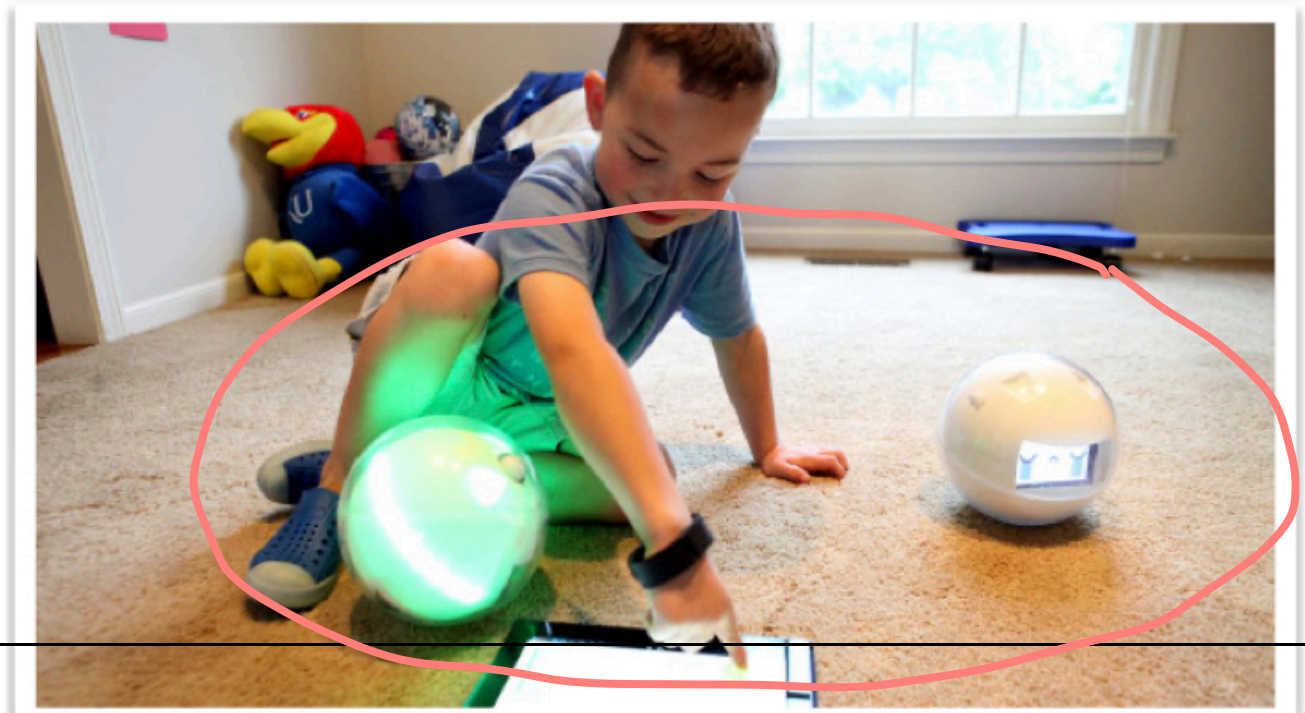
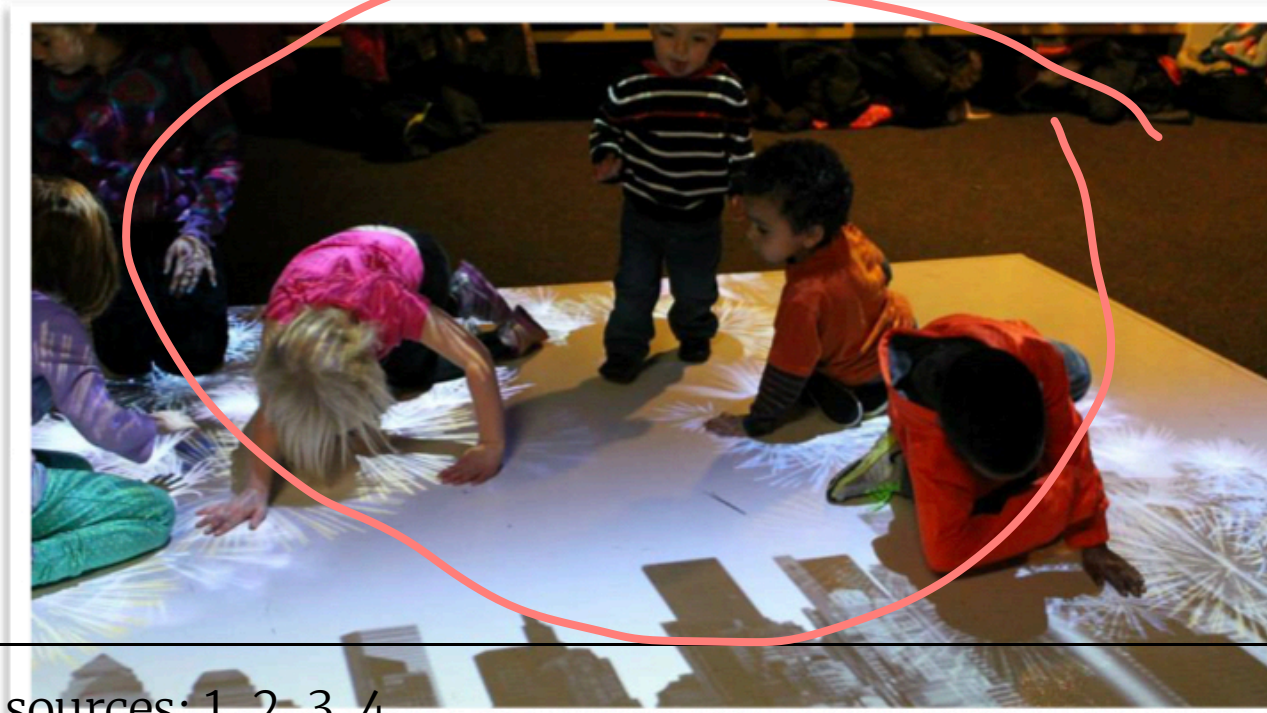
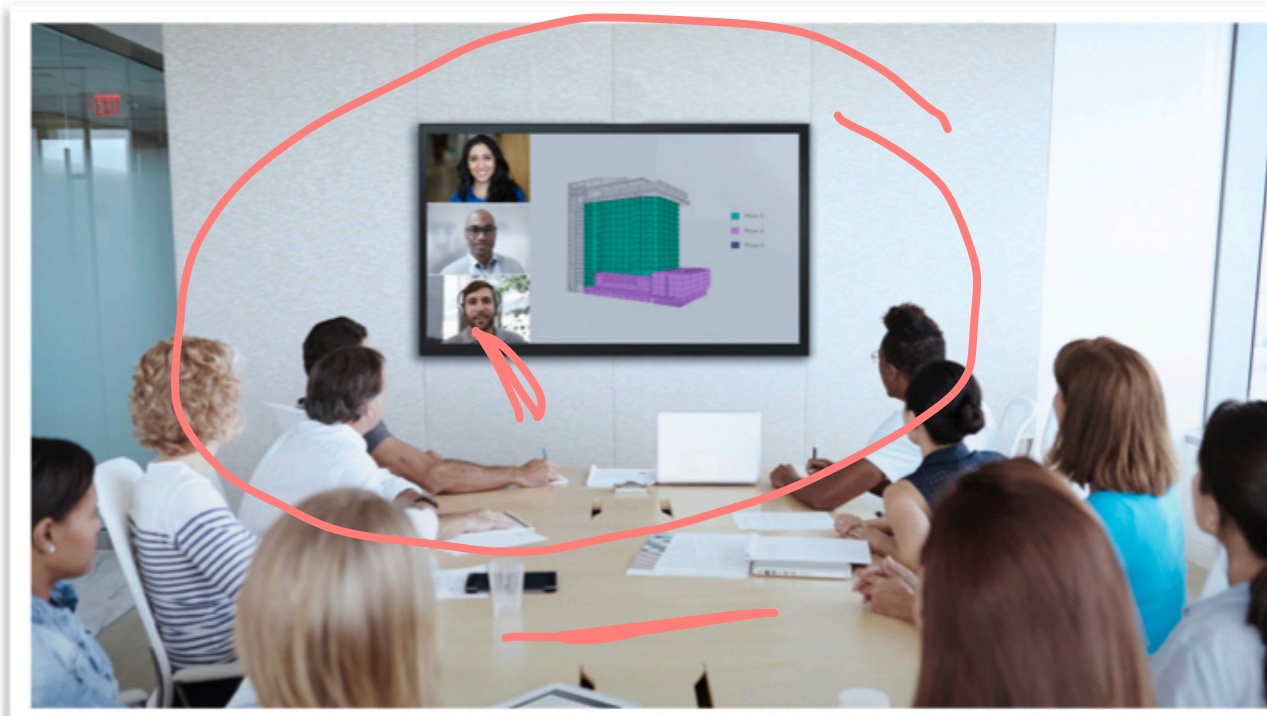
4



⁴Image sources: [1](#), [2](#), [3](#), [4](#)

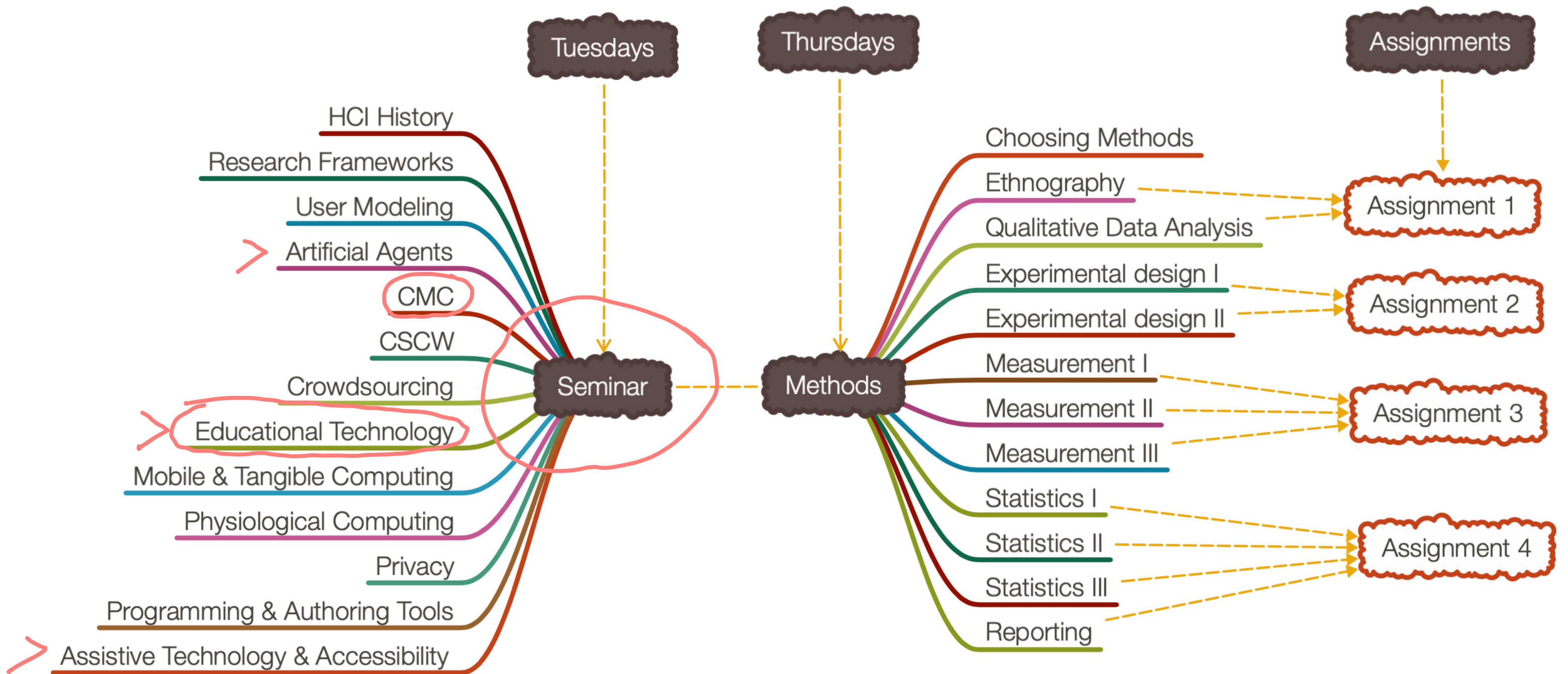
What's missing here?

5



⁵Image sources: [1](#), [2](#), [3](#), [4](#)

[Seminar in HCI]
+
Research Methods in HCI
+
Independent Study in HCI



Wearable computing⁷



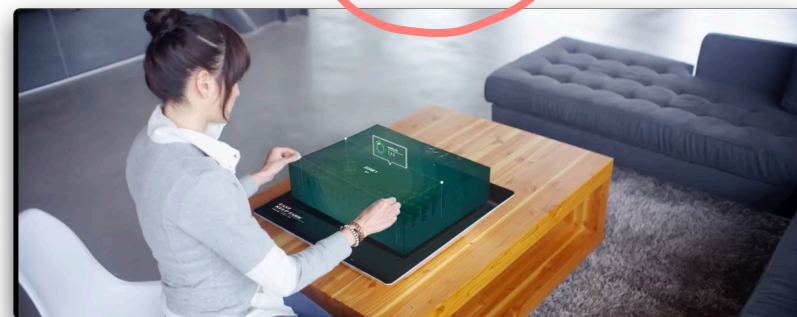
CSCW



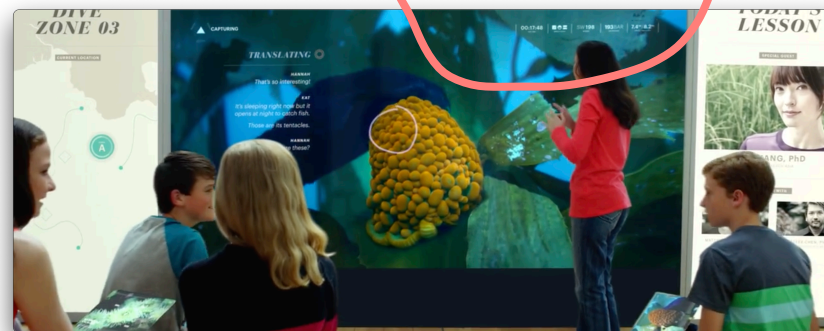
CMC



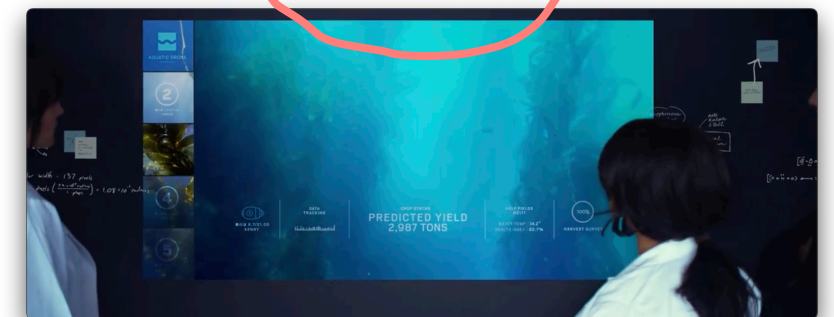
Tangible computing/AR



Educational Technology

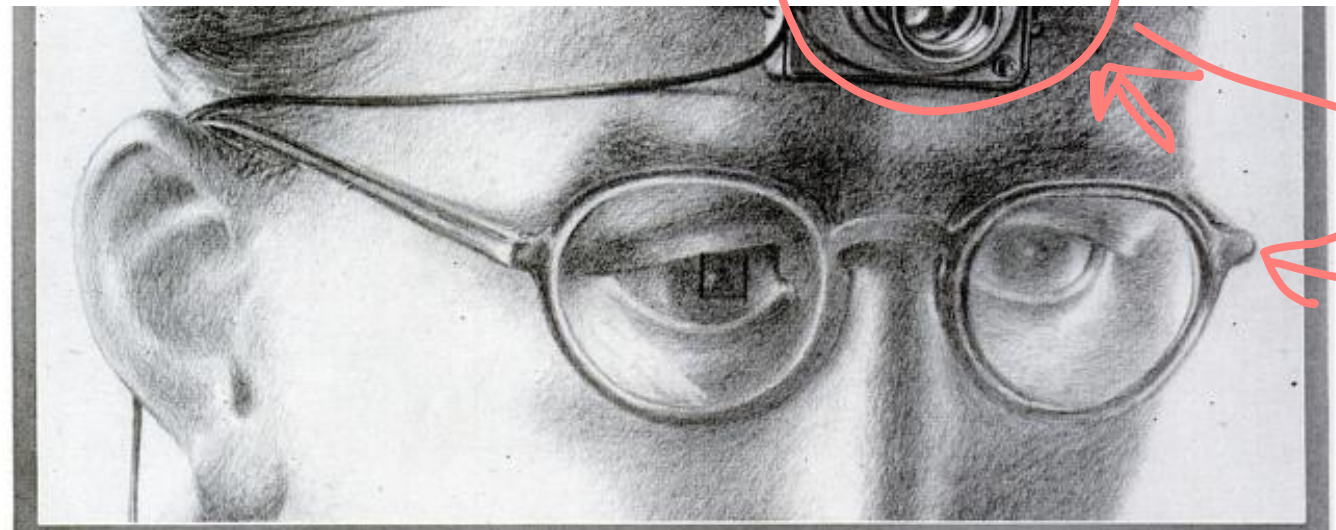
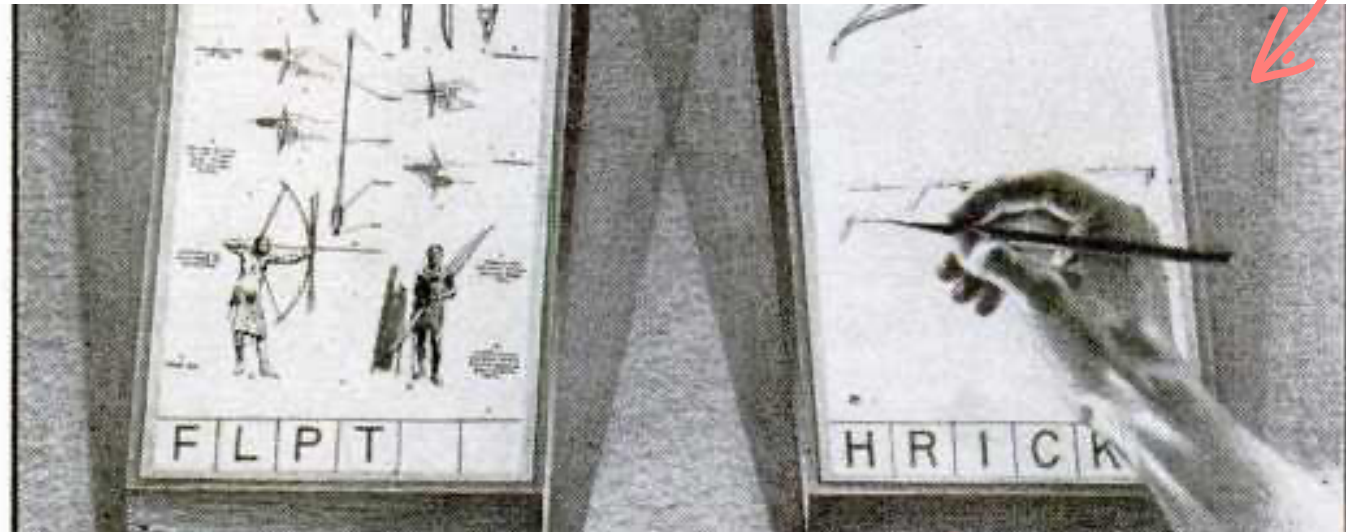


Human-Robot Interaction



⁷Microsoft Office

1945 (Vannevar Bush)⁸



2016 (Microsoft)



⁸Wired, Microsoft

Questions?

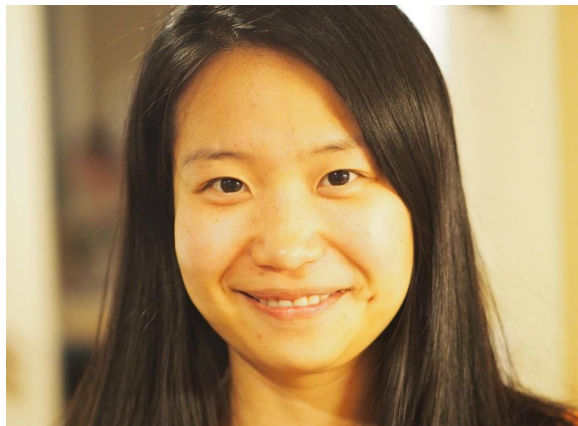
HCI Research @ Wisconsin

1. **CDIS** [CS, iSchool]

2. **Distributed** [ISyE, EdPsych, Psych, ME]

HCI Research in CS

Yea-Seul Kim



Information
visualization,
data-driven
decision making

Bilge Mutlu



HRI, end-user
programming,
educational
technology

Michael Gleicher



Information
visualization,
graphics, HRI

Yuhang Zhao



AR/VR interfaces,
accessibility

HCI Research at the iSchool

Corey Jackson



Citizen science, science engagement, online communities

Adam Rule



Medical informatics, health decision making, information visualization

Jacob Thebault-Spieker



Social computing, bias and fairness

Other HCI-related Research on Campus

John Lee (ISyE)



AR/VR,
automotive
interfaces

Paula Niedenthal
(Psych)



Affective human-
machine interaction

Martina Rau (Ed
Psych)



Educational data
mining, intelligent
tutors

Michael Zinn
(ME)



Haptic interfaces

Questions?

Course Outline

Why is this class online?

- » The University wanted a small number of classes to be offered online for students who may not be able to attend on campus instruction.
- » 770 is a mature course that has been taught in all formats.

What's the difference between 570 and 770? And now there is a 571?

“...a discipline concerned with **(570, 571)** [the design, evaluation and implementation of interactive computing systems for human use] and with **(770)** [the study of major phenomena surrounding them].”

— ACM

770

- » Research methods
- » For grads from across campus
- » Project-based
- » No technical background

570

- » Design methods
- » For undergrads
- » Project-based
- » No technical background

571

- » Design/building methods
- » For CS undergrads
- » Assignment-based
- » Needs at least CS-400 & JS

Let's focus on 770

Learning Goals

1. Define research questions, construct hypotheses, map out and identify gaps in the research literature, and situate research questions and hypotheses in existing knowledge
2. Gain familiarity with seminal research across various topics in human-computer interaction
3. Determine the research approach that best fits a research question, identify variables of interest for empirical investigation, and design qualitative, quantitative, and hybrid studies

1. Determine appropriate objective, behavioral, physiological, subjective, and composite measures for empirical investigation
2. Design survey questions, construct scales, and assess reliability and validity //
3. Analyze qualitative and quantitative data using grounded theory and statistical methods
4. Carry out a project to investigate an original research question in human-computer interaction
5. Write an academic paper to report on research design and findings

Setting Expectations

1. Be prepared to read a lot ~ 2 papers + 1 book chapter each week)
2. This class will take about 10-15 hours/week (university guidelines require a minimum of 9 hours for 3-credit courses, and that's for undergraduates)
3. Total of 5 assignments, each can take 6-12 hours of work)
4. Semester-long project where you will work with others)
5. Be prepared to discuss)

Questions?

Overview of Syllabus

Three modules

1. Seminar
2. Methods
3. Project

Module 1: Seminar

General Outline⁹

We will read seminal papers, discuss them online and in class.

- » You will read 1–2 papers per week and will find 1 resource (an academic paper, popular science article, a video) yourself
- » First 45 minutes of Tuesday class
- » I will give a 15-minute overview of the topic and lead a 30-minute in-class

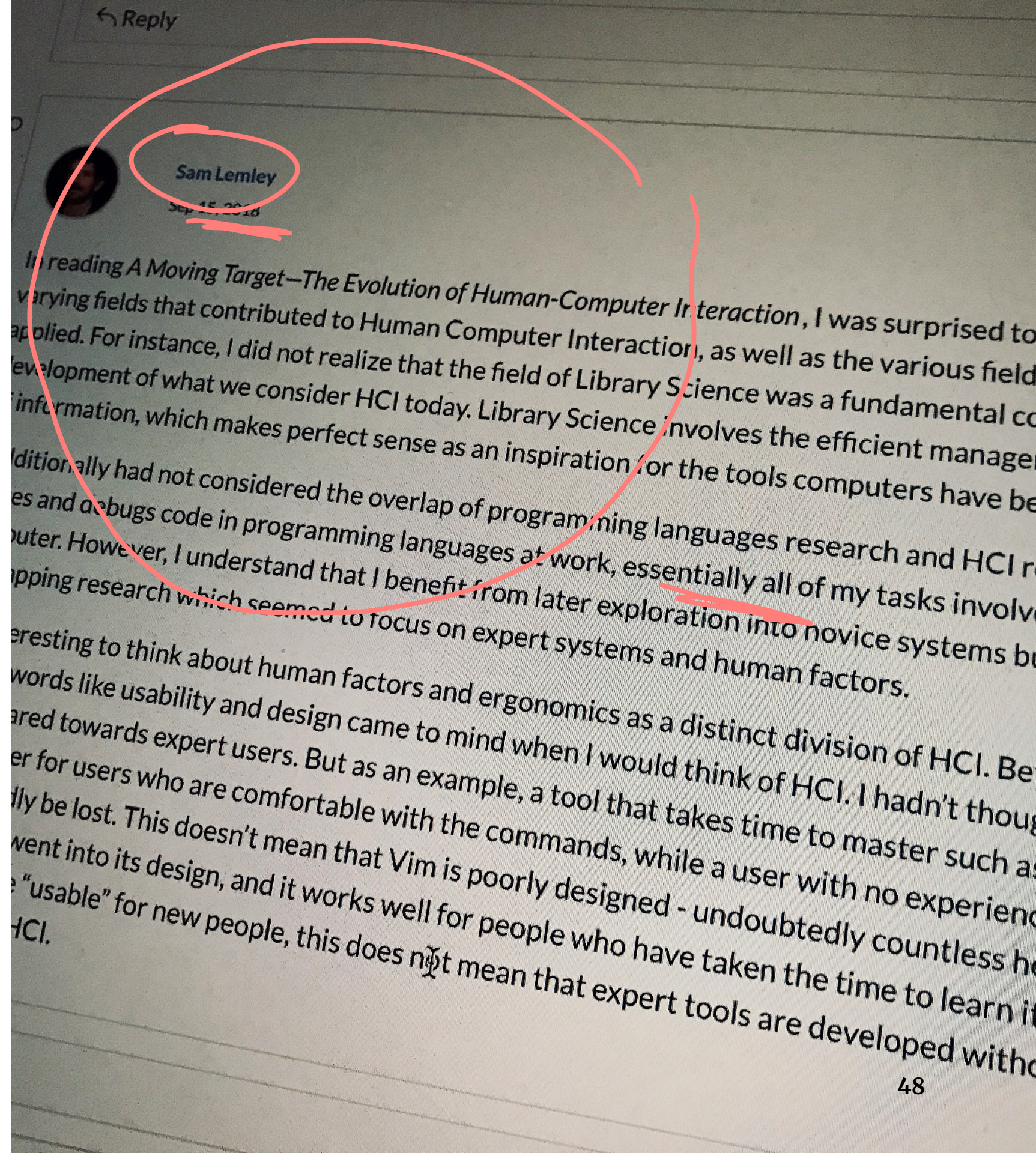


⁹Image source

Online Discussion

Students reflect on the topic (from the readings and/or the resource they found) in online forum

- » Minimum of 250 words
- » Due Sunday midnights
- » Post on Canvas
- » Graded on timeliness, depth, and substantiveness



Classroom Discussion

We will work together to try to come up with a list of takeaways.

- » Instructor will give an overview
- » Students will have a brief discussion, generating questions
- » Instructor will collect questions and facilitate discussion
- » Class will collectively distill the discussion to a set of takeaways

We'll review the process on Tuesday.

Why are we doing this?

- » **Dialectics** — through discussion, we establish common themes/concerns/ground
- » **Reflection** — you rarely get the chance to engage in open-ended discussion on research topics
- » **Trivium** — you will get the grammar (language), logic (mechanics), and rhetoric (arguments) of a topic

Module 2: Methods

General Outline¹⁰

We will learn about HCI research methods through lectures, hands-on-activities, and assignments.

- » Every week, a new research method is presented
- » Reading a chapter from the textbook
- » Lecture for ~30 minutes
- » A~30-minute hands-on activity
(graded for completeness)

¹⁰ Image source



Assignments

You will complete six 1-2-week-long assignments:

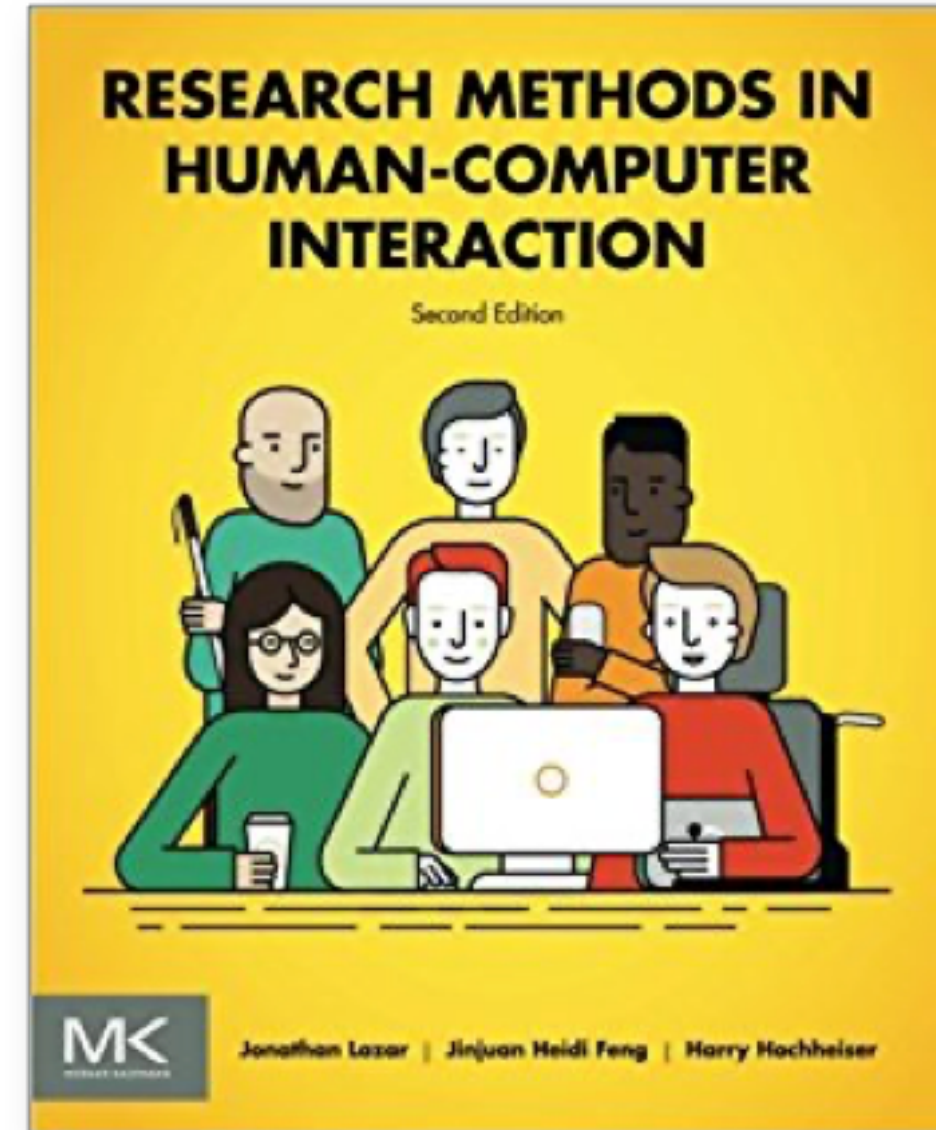
- » Assignment 0: Human subjects protection training
- » Assignment 1. A-B: Qualitative/ethnographic research
- » Assignment 2. A-B-C: Quantitative/experimental research

Always due Fridays at midnight

Textbook

Research Methods in Human-Computer Interaction, *Second Edition*, Lazar et al., 2017

Free through the University Library



Why are we doing this?

- » **Learning** — you will learn a sample of all of the major methods and tools used in HCI research
- » **Practice** — you will practice some of the critical ones in structured, guided ways

Module 3: Project

General Outline

We will carry out a semester-long research project where you will connect and practice the **seminar** and **methods** modules.

- » We will use the last 15 minutes of class on Tuesdays and Thursdays to discuss project goals, steps, deliverables
- » Feedback during office hours, through deliverables
- » Individual or pairs, expectations are different

Project Deliverable

We will incrementally write a four-to-six-page paper potentially submittable to an HCI conference.

» **Individuals**: 4 pages

» **Pairs**: 6 pages

2012

Chidambaram et al.

2012

De Simone et al.

2015

Johnson et al.

2017

Rakita et al.

2021

Kang et al.

Designing Persuasive Robots: How Robots Might Persuade People Using Vocal and Nonverbal Cues

Vijay Chidambaram, Yueh-Hsuan Chiang, Bilge Mutlu

Department of Computer Science, University of Wisconsin-Madison

Abstract: Social robots have the potential to serve as personal, intelligent, and public assistants...



Figure 1: The social and bodily cues of persuasive human-robot interaction.

Keywords: Persuasion, communication, nonverbal communication, user-centered design.

1. Introduction: Robots hold great promise as social actors that may positively affect and improve people's motivation and engagement...

2. Design: In human communication, we identified a number of behavioral attributes that affect individuals' responses...

3. Conclusion: This paper presents a study that begins to analyze the effects of the computer cheating in video games...

4. Acknowledgments: We thank the participants who participated in our study.

5. References: [1] F. D. M. et al., 2011. [2] J. et al., 2012. [3] K. et al., 2013.

6. Contact Information: Corresponding author: Tel.: +1 608 263 1212.

Is cheating a human function? The roles of presence, state hostility, and enjoyment in an unfair video game

J.J. De Simone¹, Tessa Verbruggen, Li-Hsiang Kuo, Bilge Mutlu

University of Wisconsin-Madison, Department of Computer Science

Abstract: In sports and board games, where an opponent cheats, the other players typically protest it with disdain, anger, and disengagement...

1. Introduction: In society, the concept of cheating is largely met with disdain, anger, and revenge.

2. Methods: We conducted a 2x2x2 factorial experiment with 60 participants.

3. Results: Participants who were in a hostile state and who were present in the game world...

4. Conclusion: Our results suggest that state hostility and presence in the game world...

5. Acknowledgments: This research was supported by the National Science Foundation.

6. References: [1] J.J. De Simone et al., 2012. [2] T. Verbruggen et al., 2013.

7. Contact Information: Corresponding author: Tel.: +1 608 263 1212.

Handheld or Handfree? Remote Collaboration via Lightweight Head-Mounted Displays and Handheld Devices

Steven Johnson¹, Madeline Gibson², Bilge Mutlu¹

University of Wisconsin-Madison, Department of Computer Science

Abstract: Emerging wearable and mobile communication technologies, such as lightweight head-mounted displays (HMDs) and handheld devices...

1. Introduction: Collaborative work across many domains involves physical tasks...

2. Methods: We conducted a 2x2x2 factorial experiment with 60 participants.

3. Results: Participants who were using HMDs and handheld devices...

4. Conclusion: Our results suggest that HMDs and handheld devices...

5. Acknowledgments: This research was supported by the National Science Foundation.

6. References: [1] S. Johnson et al., 2015. [2] M. Gibson et al., 2016.

7. Contact Information: Corresponding author: Tel.: +1 608 263 1212.

A Motion Retargeting Method for Effective Mimicry-based Teleoperation of Robot Arms

Daniel Rakita, Bilge Mutlu, Michael Gleicher

Department of Computer Science, University of Wisconsin-Madison

Abstract: In this paper, we introduce a novel interface that allows service users to effectively and intuitively teleoperate robot manipulators...

1. Introduction: Teleoperation systems, where a human user controls a robot arm...

2. Methods: We conducted a 2x2x2 factorial experiment with 60 participants.

3. Results: Participants who were using the motion retargeting method...

4. Conclusion: Our results suggest that the motion retargeting method...

5. Acknowledgments: This research was supported by the National Science Foundation.

6. References: [1] D. Rakita et al., 2017. [2] B. Mutlu et al., 2018.

7. Contact Information: Corresponding author: Tel.: +1 608 263 1212.

ToonNote: Improving Communication in Computational Notebooks Using Interactive Data Comics

Dave Kang, Tony Ho, Nichol Mangunardi

Department of Computer Science, University of Wisconsin-Madison

Abstract: ToonNote is a novel technique for representing computational notebooks in the form of narrative data comics...

1. Introduction: Computational notebooks help data analysts analyze and visualize data...

2. Methods: We conducted a 2x2x2 factorial experiment with 60 participants.

3. Results: Participants who were using ToonNote...

4. Conclusion: Our results suggest that ToonNote...

5. Acknowledgments: This research was supported by the National Science Foundation.

6. References: [1] D. Kang et al., 2021. [2] T. Ho et al., 2022.

7. Contact Information: Corresponding author: Tel.: +1 608 263 1212.

200 citations

12 citations

48 citations

42 citations

1 citations

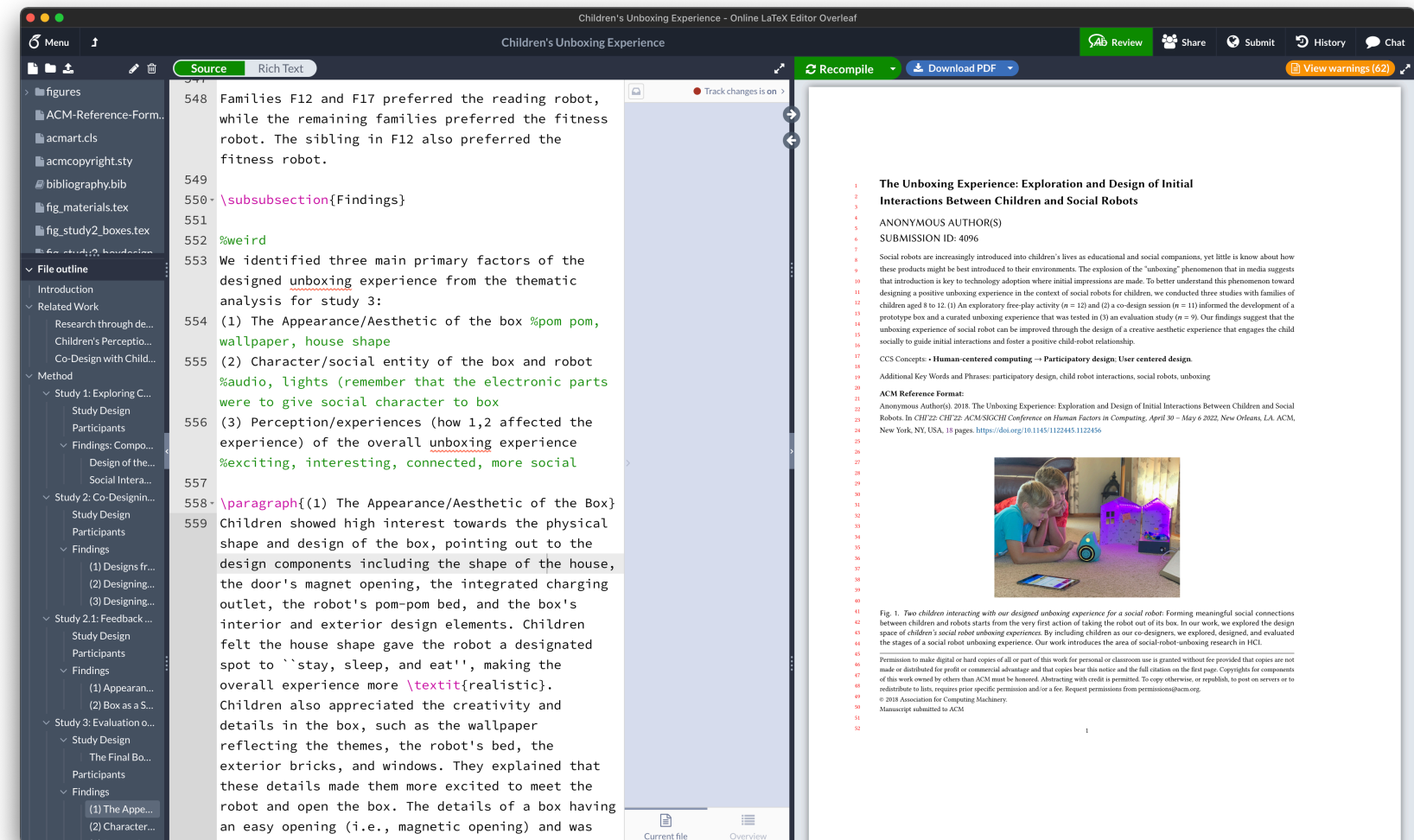
Project Topics

We will take inspiration from last year's best-paper-award winners at CHI and choose a topic following the algorithm:

- > **Skim a set of papers**
- > **Focus on 2-3 based on interest/research style**
- > **Read related work to understand gap**
Read what the paper did to understand where it fits
- > **Determine what else remains unexplored from limitations**
- > **Zoom out, choose topic, find partner (optional)**

Project Deliverables¹¹

- » Project Topic
- » Literature survey, RQs
- » Method
- » Data
- » Analysis, results
- » Final paper



¹¹Image source

Why are we doing this?

- » Practicing research with different levels of uncertainty
 - » **Hands-on activities:** controlled, structured, short
 - » **Assignments:** semi-controlled, semi-structured, medium
 - » **Projects:** uncontrolled, unstructured, long
- » This might feel redundant, but redundancy is often good!
- » Bridging the seminar and the methods, contextualizing the methods within the seminar topics

Questions?

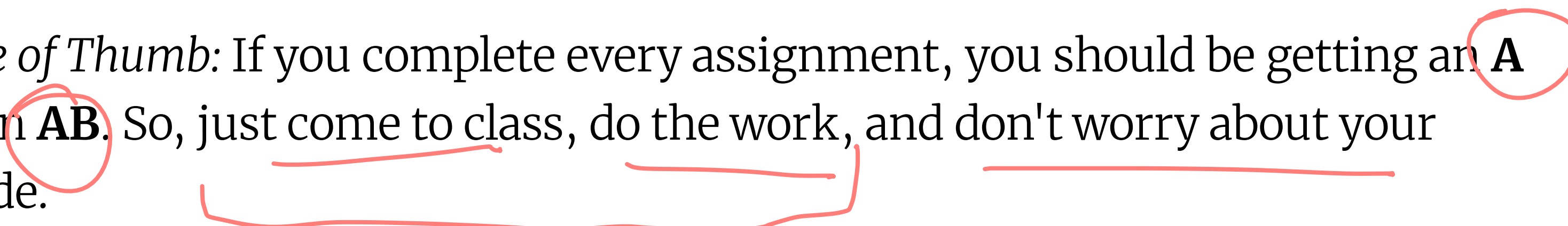
Course Policies

Grading

Assessments	Points
Seminar: Participation in online discussions	15
Methods: Hands-on activities	10
Methods: Assignments	40
Project	30
General: Attendance, classroom participation	5
<i>Total</i>	100

Letter grade	Grade range	Description
A	93.5–100	Excellent work (<i>Exceeds expectations</i>)
AB	89.5–93.4	Good work (<i>Robustly meets all stated requirements</i>)
B	83.5–89.4	Adequate work (<i>Meets the spirit of all stated requirements</i>)
BC	79.5–83.4	Slightly below adequate (<i>Missing small required elements or turned in late without approved extension</i>)
C	73.5–79.4	Below adequate (<i>Missing required elements or turned in late without approved extension</i>)
D	73.4–63.5	Well below adequate (<i>Missing many required elements or turned in late without approved extension</i>)
F	63.5	Inadequate (<i>Work not turned in, no extension requested</i>)

Rule of Thumb: If you complete every assignment, you should be getting an **A** or an **AB**. So, just come to class, do the work, and don't worry about your grade.



Communication

Type	Examples	Channel
<u>Question about course content</u>	"R is giving me a singularity error;" "Should we be turning in our data file?"	Post on Piazza
<u>Personal questions</u>	"I am traveling to a conference on <date>;" "I have to travel to my home country because of an emergency!"	Send message to me/TA on Teams
<u>Feedback request</u>	"Can we get feedback on our study design;" "Can you check if I'm doing this analysis right?"	<u>Office hours</u> + <u>appointment</u>

During Class

Laptops/tablets: Laptop and tablet use is encouraged for the ongoing class and discouraged for anything else:

- » Engaging in Piazza; looking through readings, slides; researching.
- » We will have a Piazza thread open at every class for questions.

Phones: Should be put away.

In general, please strive to **be present**.



Late, Absence Policy

Late assignments: Will lose 20% of the total grade for the assignment for each day it is late. Only true emergencies (e.g., hospital visits) justify extensions.

Missing class: $E[m] = 2$, $m = \{0, 1, \dots, 29\}$, so we will discount two absences from hands-on-activities/classroom discussion.

Logistics

» Course Website | Course Canvas

Office Hours

» **Instructor:** Tue 2:15–3:00 pm,
Microsoft Teams

» **TA:** Mon–Wed 3:00–3:30 pm,
Microsoft Teams

Overview

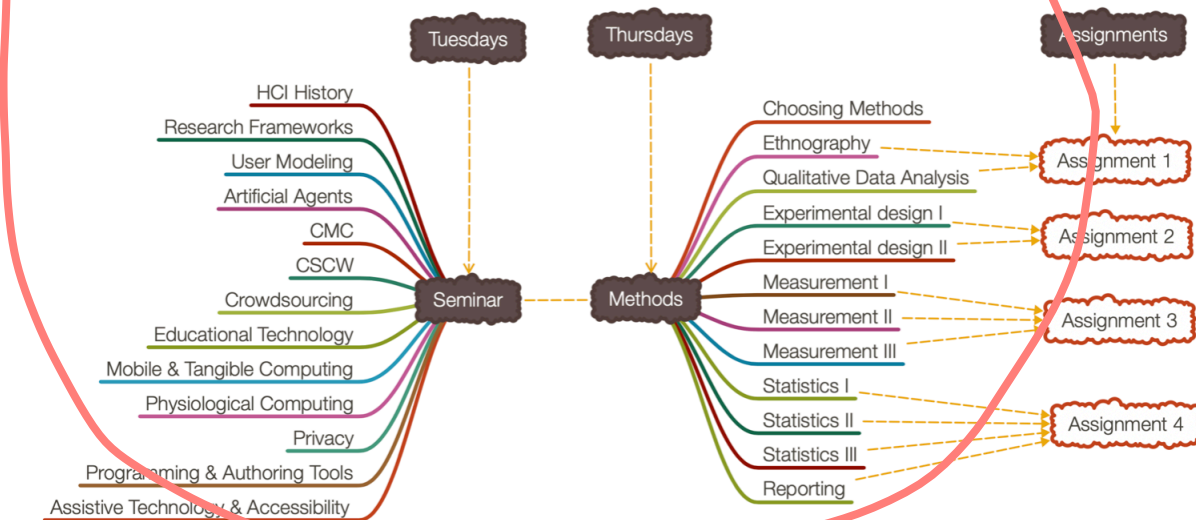
Schedule

Syllabus

Welcome to CS-770 Human-Computer Interaction!

This course introduces graduate students in computer science, psychology, educational psychology, and other disciplines research topics, principles, and research methods in human-computer interaction (HCI), *an interdisciplinary area concerned with the study of the interaction between humans and interactive computing systems*. Research in HCI looks at major social, cognitive, and physical phenomena surrounding human use of computers with the goal of understanding their impact and creating guidelines for the design and evaluation of software and physical products and services in industry.

The course consists of three modules: (1) **seminar**, which reviews major research topics in HCI through a set of readings, class presentations, and discussions; (2) **methods**, which covers qualitative and quantitative human-subjects research through lectures, tutorials, hands-on activities, and weekly assignments; and (3) **project**, where students complete a semester-long project, usually involving empirical research, that culminates in the writing of a short paper. Below is a visual overview of the topics that will be covered in the seminar and methods modules.



Course Resources

Course Canvas Page

Course Piazza Page

Course Textbook

COURSE LOCATION

TR 1:00-2:15 pm, Online (Microsoft Teams)

INSTRUCTOR OFFICE HOURS

Tuesdays 2:15-3 pm, Online (Microsoft Teams)

TA OFFICE HOURS

TBA

Questions?

What's next?

» Seminar

» *Readings* due on Monday; *forum comment* — due on Monday

» Method

» *Chapter reading* due on Thursday; *Assignment 0* — due Sep 24

» Project

» We'll discuss on Tuesday; *topic selection* — due Sep 27